

## DAB radio interference

How to assure a pleasant driving experience?

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Rewarded with a smile



- Toyota introduction
- DAB radio customer's satisfaction
- Interference cases
- Toyota DAB antenna example



Established in 1937

53 manufacturing companies in 28 countries and regions, outside of Japan

Vehicles sold in more than 170 countries and regions worldwide

10.594 million vehicles sold worldwide in CY 2018

More than 13 million cumulative hybrid sales

Around 370,000 employees worldwide







### Manufactured vehicles in Europe



Toyota C-HR (Hybrid)



RAV4



**AYGO** 



Toyota Corolla Hatchback (Hybrid)



Yaris (Hybrid)



Corolla Sedan (Hybrid)



Camry



Toyota Corolla
Touring Sports (Hybrid)

Main vehicles produced in Europe







#### How to reach customers' satisfaction?

- 1. Radio **Tuning**
- 2. Keep up to date to the **Environment** rapid change
- 3. Protection against radio interference

#### **Tuning**



Supplier OEM

#### **Environment**

#### **Broadcasters**

- Power
- Infrastructure
- More channel
- Linking technique

#### Radio interference Protection

INSIDE car All electronic equipment in the car

OUTSIDE car Everything



#### Interference from outside





International standard (CISPR, IEC)

#### Interference from Inside



International standard (CISPR, IEC) Toyota standard





Impact on reception performance caused by additionally accessories in the vehicle

Rewarded with a smile



#### Real case complaint



I find some stations better than others but yes, signal does drop out but I don't know whether that's down to living in a hilly area.

I have a dashcam fitted

Do you have a dashcam or any phone charger or anything plugged into the 12v sockets?



Can you disconnect the dashcam and check reception?



No problem anymore

Need to reflect customer voice

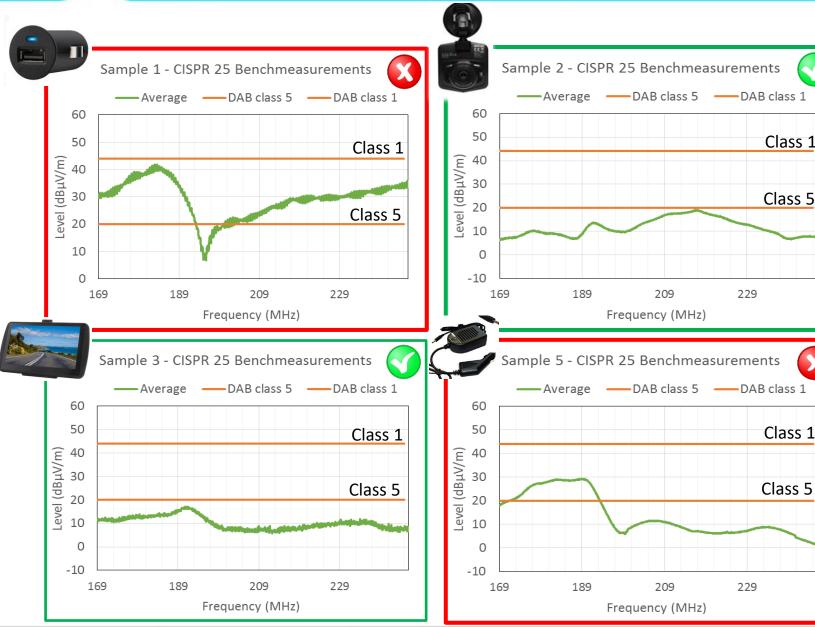
Source: www.chrforum.co.uk



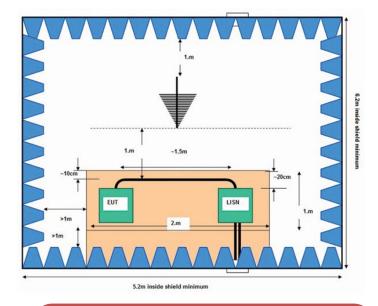
#### Accessories: Measurements done on the test bench

Class 1

Class 1



#### Test setup for radiated emission



Some equipment does not achieve **EMC** criteria

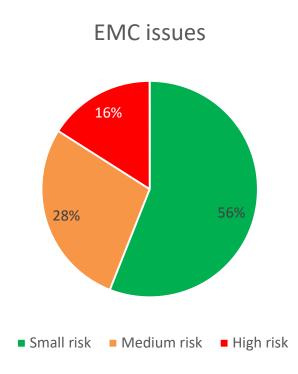


#### ... and many other cases

# Market Surveillance Example from German regulator – online trade interventions per product category

		Stops of
		Online
Rank	Category	Sales
1	Radio headphones	338,272
2	Drones / Quadrocopters	64,134
3	Smartwatches	19,884
4	Radio transmitters (e.g. portable FM Tx')	17,194
5	Backup cameras	3,085
6	Remote-controlled sockets	2,210
7	Audio mixers	2,029
8	Hand-held radios	1,751
9	LED lamps	1,181
10	e-cigarettes	1,173
11	Surveillance cameras	1,063
12	Radio door bells	971
13	Mobile radios	833
14	Radio alert systems	369
15	Bluetooth applications	259
16	others 1	218
17	others 2	202
18	Multimedia equipment	158
19	Alarm clocks	148
20	Game pads	138
21	HDMI switches	100
22	USB chargers	99
	others 3	284
	-	AEE 7EE





Source: BundesNetzAgentur. Statistik Marktüberwachung 2017



Toyota is monitoring the environment change: infrastructure change by checking WorldDAB page and measurement on site



Toyota has introduced rear glass DAB antenna in latest models



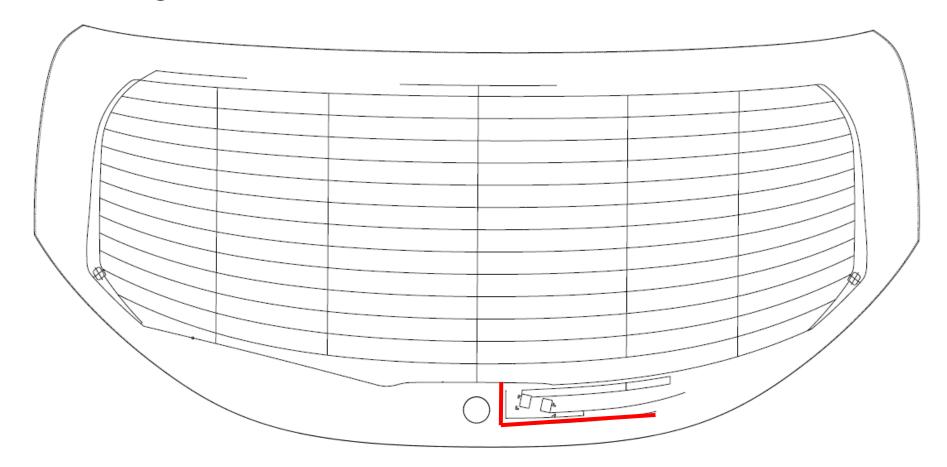


Toyota is keen to open discussion with other stakeholder (via WorldDAB forum)





#### Corolla 2019 - Rear glass DAB antenna



Toyota has put the antenna position in the rear glass to secure DAB reception performance



 Interferences generated by some accessories in the DAB band.

- Need to continuously monitor the market changes & requirements
- "World DAB" key information exchange platform toward customer's satisfaction



# Thank You!