## Bringing The Radio Industry Together Jane Ostler, Digital Radio UK



World DMB General Assembly 6 November 2013 | 1 digitaradio i|

## Digital Radio UK

## Composition:

BBC and UK Commercial Radio
Car and Radio Manufacturers
Work with Government and Ofcom


## BIBC

## Absolute

 RadioReal and Smooth Ltd.
ORQIVO intellect

SMMT DRIVING THE
MOTOR INDUSTRY

## Background

- Launch of Commercial National Digital Multiplex: 1999
- Launch of BBC National Digital Services: 2002
- Digital Radio UK Established: December 2009
- Digital Economy Act : April 2010
- Digital Radio Action Plan: June 2010
- Radioplayer Launch : April 2011
- Vehicle industry commit to fit digital radio: October 2011
- Industry connected consumer campaign: December 2011
- MoU for local DAB coverage funding: July 2012
- Switchover decision and announcement: 16 Dec 2013


## Government Digital Radio Action Plan

- Government Digital Radio Action Plan 2010
- Government switchover announcement 2013
- Government criteria:
- 50\% digital listening
- 90\% local coverage
- Criteria to be achieved in 2016


## Industry case for switchover

- Government case for switchover:
- FM is full
- Fairer access to broadcasters for spectrum
- DAB expands consumer choice
- Dual transmission unfair and inefficient
- Digital is the future
- Broadcaster case for switchover:
- Ends dual transmission
- Enables roll out of DAB coverage
- Ensures radio remains relevant
- Digital is the future


## Expansion Of National/Local DAB Coverage



- National BBC DAB now 94\%: building to 97\% by end 2015
- Commercial national DAB now 90\%
- Local DAB now 72\%: expanding to 90\%
- In the last 18 months coverage improved for 8.3 million people


## Strong DAB station line-up



## UK radio in robust health

- Remarkable resilience in digital age
- $91 \%$ of all adults listen
- Radio share of audio 76\%
- Listening 50\% BBC/50\% commercial radio

Strong and strengthening radio brands


BBC
RADIO

 live

95-106 CAPITAL FM


Kiss heart
Absolute Radio CLASSIC $f \mathrm{M}$
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## Multiple Devices And Options



## UK Radio Online

- Radioplayer: unique industry collaboration
- Common station radio player and console
- Available online, tablet and smartphones
- Consistent advertising opportunities
- Opportunity to click and buy

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## Digital listening update (Q3 2013)

- Digital listening share now $35.6 \%$, $14 \%$ up yr on yr
- $51 \%$ of the population now tunes in via a digital platform each week
- 24 million adults have a DAB set at home
- Analogue listening in home less than $50 \%$
- 70\% of digital listening is DAB
- Listening on DAB $23 \%$, up $13 \%$ yr on yr
- Listening online/apps $5.7 \%$, up $37 \%$ yr on yr
- $15-24$ yr olds online/apps listening $15 \%$


## Digital stations show strong growth

| DIGITAL AUDIENCES (REACH) : Q3 2013 |  |  |  |
| ---: | :--- | :--- | ---: |
| No. | Station | Digital Audience <br> ('000s) | Year on <br> year change |
| 1 | BBC Radio 2 | 6,187 | $22.0 \%$ |
| 2 | BBC Radio 4 | 5,466 | $6.4 \%$ |
| 3 | BBC Radio 1 | 3,822 | $10.4 \%$ |
| 4 | Capital Network (UK) | 2,876 | $39.1 \%$ |
| 5 | BBC Radio FIVE LIVE | 2,872 | $6.1 \%$ |
| 6 | Kiss UK | 2,869 | $50.4 \%$ |
| 7 | Absolute Radio Network | 2,826 | $23.6 \%$ |
| 8 | Heart Network (UK) | 2,442 | $16.4 \%$ |
| 9 | Classic FM | 2,144 | $8.1 \%$ |
| 10 | BBC 6 Music | 1,731 | $6.9 \%$ |
| 11 | Magic UK | 1,602 | $8.2 \%$ |
| 12 | BBC Radio 4 Extra | 1,593 | $-6.0 \%$ |
| 13 | FIVE LIVE SPORTS EXTRA | 1,522 | $51.4 \%$ |
| 14 | talkSPORT | 1,292 | $12.1 \%$ |
| 15 | Smooth Radio Brand UK | 1,247 | $23.1 \%$ |
| 16 | 1Xtra from the BBC | 1,189 | $6.7 \%$ |
| 17 | Planet Rock UK | 1,014 | $17.4 \%$ |
| 18 | BBC Radio 3 | 975 | $3.4 \%$ |
| 19 | BBC World Service | 953 | $7.8 \%$ |
| 20 | Smash Hits (Now Kiss Fresh) | 887 | $91.4 \%$ |

- Top 9 digital stations are dual transmission
- BBC 6 Music the leading digitalonly station with 1.7 million listeners
- Absolute 80 s the leading commercial digital-only station with 1.2 million listeners
- Other digital only highlights Planet Rock has 1 million listeners
- New station Kiss Fresh has 887,000 listeners
- Capital Xtra launched in October


## New cars with digital radio

Sep 2013: 41.5\% of cars now with digital radio as standard


End 2013
Approaching 50\% of new cars

End of 2015
95\%+ new cars
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## Industry communications

- Cross-industry collaboration
- Heavyweight BBC and Commercial radio coordinated campaign led by Digital Radio UK
- Features D Love, the digital radio evangelist
- BBC TV, BBC radio, commercial radio
- Retailers, car accessory retailers

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## Communications campaign

- BBC TV, BBC radio and commercial radio
- D Love encourages digital radio lovers to share the love with their friends
- Trails on Radio $1 / 2 / 3 / 4 / 5$, over 100 commercial stations, and bespoke station activity with BBC and commercial radio presenters



## Digital radios at retail

- 70\% of portable radios are now DAB
- DRUK works with retailers to encourage DAB ranging
- Coordinates industry retail promotions and advertising
- Inform customers online about what stations they can get
- Demonstration of digital radios is vital - repeaters
- Provision of point of sales information instore



## Car dealer communications

## Share the love-

 Share digital radioGREAT SOUND FOR YOU, YOUR FAMILY \& FRIENDS

## Only



Now you can tune into more choice

Switching to DAB radio not only
offers a wider choice of stations
but a better quality reception.
So simply ask one of our friendly
service team who can point
you in the right direction.
Fully-fitted for only $£ 250$.

Follow the signs to
complete car care


## Car accessory retailers



# Go Digital Conference Monday 16 December 2013 <br> $\mid 1 \cdot$ digitalradio $\cdot 1 \mid$ 


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## Digital tick mark: DAB/DAB+

## digitalradio $[$ ] digitalradio $\bar{\square}$ <br> Registered Installer

digitalradio $\bar{\square}$
digitalradio $\bar{V}$
Approved Product
get digitalradio $\square$

## Communications post decision

- Sustain cross-industry momentum
- Communicate "switchover on its way"
- Achieve transition to 50\% digital listening
- Create consumer step-change in in-car conversion
- Public information and protection for consumers via the launch of the digital certification mark scheme
- Manufacturers and retail move to $100 \%$ DAB
- Radio switchover announcement


## Future Outlook

- UK Radio is in robust health
- BBC/commercial radio collaboration
- Working with retailers is vital
- Digital is the future of radio: DAB and IP
- Importance of common technology standards

- Government decision 2013

